Association of Problem Gambling Service Administrators

2010 Survey of State Agencies Providing Problem Gambling Services

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Survey Methodology

- April & May 2010, all 50 U.S. States contacted
- A survey was completed on 46 states.
  - Survey emailed then completed by representative(s) from one or more government agencies and/or state council
  - "Phase II" review interviews were conducted with 41 survey respondents with one of the study's PIs.
- For those states that did not complete a survey
  - An average of 7 contact attempts were made
  - Web search provided some information (Florida & WV)
  - Unable to obtain any information (Ohio & Georgia)
2010 Per Capita Spending by U.S. States On Problem Gambling Services

Note: Includes only those funds line itemed for problem gambling services and passing through a state agency.
Number of States Using Public Funds for Specific Problem Gambling Services

- **Helpline**: 30
- **Awareness**: 32
- **Prevention**: 25
- **Treatment**: 30
- **Research**: 16
- **Training**: 32
- **Certification**: 12
- **Evaluation**: 11
- **Other**: 7
Number of FTE Dedicated to PGS
47 States Reporting

- Only 15 states fund one or more dedicated position(s) to administer problem gambling programs.

FTE Dedicated to Administer Problem Gambling Programs/Services
Problem Gambling Help Lines

2010 APGSA Survey Findings
“Other” primarily consists of paid staff with training on PG and crisis management.
For service to be included must be operationally standardized. Web=online live chat
Helpline Call Volume

On average, 27% of calls are for help
Ranging from 3% (AR) to 96% (MA)
 Calls for Help Compared to Tx Enrollments

[Bar chart showing comparisons between calls for help and treatment enrollment for different states in FY10. Each bar is split into two sections: blue for calls for help and red for treatment enrollment.]
Who Provides Treatment

Percent Requiring CPGC: 31.25%
Levels of Care

Includes only those states offering publicly funded gambling treatment (N = 32)
Treatment Enrollment FY 2010

- Increased 50%
- Stayed About the Same 43%
- Decreased 7%

Average Annual Enrollment: 513
Cost Containment Measures

- Meet PG DSM criteria
- Primary DX PG
- Allow Co-Pays
- Session Cap
- Duration Cap
Identified Gaps in Services

“What is your state’s largest gap in problem gambling services?”

Note: Some respondents reported more than one “largest gap”
Comprehensive Problem Gambling Act

“Are you aware of the CPGA?”

“What type of SAMHSA programs, services, or grants are needed in your state efforts to address problem gambling?”
Infrastructure Needs

0 = no need, 3 = somewhat needed, 5 = critically needed
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